

Equality Forum

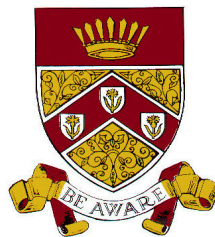
Agenda and Reports

For consideration on

Monday, 11th April 2011

In the Lancastrian, Town Hall, Chorley

At 6.30 pm



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Dear Councillor

01 April 2011

EQUALITY FORUM - MONDAY, 11TH APRIL 2011

You are invited to attend a meeting of the Equality Forum to be held in the Lancastrian, Town Hall, Chorley on Monday, 11th April 2011 commencing at 6.30 pm.

AGENDA

1. **Welcome and Introductions**

The Chair will welcome everyone to the meeting.

2. **Apologies for absence**

3. **Minutes (Pages 1 - 18)**

To receive the minutes of the meeting of the Equality Forum held on 18 January 2011 (enclosed). A schedule is enclosed outlining queries raised at the last meeting (pages 9-10).

4. **Concessionary Travel**

There will be a presentation by Tony Moreton from Lancashire County Council on concessionary travel.

What is the purpose of this item?

To inform members of the Forum on the current provision of concessionary travel. The forthcoming changes, why they are being implemented and what impact these changes will have on the services provided to customers in Chorley.

Tony Moreton can be contacted by email on tony.moreton@lancashire.gov.uk

5. **Chorley Council's approach to Equality - the new Equality Scheme**

There will be a presentation by Sarah James on Chorley Council's approach to Equality and Diversity

What is the purpose of this item?

This item will provide an overview of Chorley Council's approach to Equality and Diversity. It is in response to a question asked at the last meeting regarding Chorley Council's approach to training. It will inform the Forum of the current processes in place, and of our plans for meeting the new equality legislation.

Questions for the Forum

Are there any additional actions that we should be undertaking to ensure that we meet our commitments and customers needs in relation to equality and diversity?

What are we going to do with the information?

Any responses that would assist with meeting our commitments to equality and diversity will be considered alongside the implementation of the action plan 2011/12.

Sarah James can be contacted on 01257 515348 or email sarah.james@chorley.gov.uk

6. **Town Centre Accessibility Action Plan Update (Pages 19 - 26)**

3a The Town Centre Accessibility Action Plan Update is enclosed.

Some actions are complete, however, there are other significant pieces of work including the Flat Iron development that are ongoing, and that we will continue to update the Equality Forum. In the meantime, if there are any new service issues relating to the town centre, please can they be reported through the Chorley Council contact centre – 01257 515151, contact@chorley.gov.uk, or if there are any issues relating to maintaining roads, footways and public footpaths, please contact Lancashire County Council on 0845 053 0011

3b Buckshaw Village Surgery – Verbal update from Eileen Bee, Disability Forum.

7. Open Forum to discuss any issues for each equality strand

- a) Age
- b) Disability
- c) Ethnicity
- d) Faith
- e) Gender
- f) Rurality
- g) Sexuality

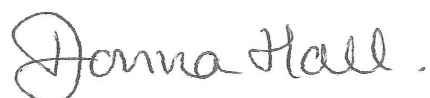
8. Notices / Feedback / Publicity

Members of the Forum are welcome to inform other members of upcoming event, give feedback or notices.

9. Any other item(s) that the Chair decides is/are urgent

10. Networking break

Yours sincerely



Donna Hall CBE
Chief Executive

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Democratic and Member Services Officer
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Distribution

1. Agenda and reports to all Members of the Equality Forum Councillor Greg Morgan (Chair), Councilor David Dickinson (Vice-Chair) and Councillors Anthony Gee, Alison Hansford, Beverley Murray and Rosie Russell for attendance.
2. Agenda and reports to Sarah James (Performance, Partnership and Equality Manager), Donna Hall (Chief Executive Chorley Council), Lesley-Ann Fenton (Director of Partnerships, Planning and Policy), Gary Hall (Director of Transformation), Chris Sinnott (Head of Policy), Cathryn Barrett (Democratic and Member Services Officer), Val Hall (BSL Interpreter) and Catherine Moxon (BSL Interpreter) for attendance.
3. Agenda and reports to Members of the Equality Forum for attendance.

This information can be made available to you in larger print or on audio tape, or translated into your own language. Please telephone 01257 515118 to access this service.

આ માહિતીનો અનુવાદ આપની પોતાની ભાષામાં કરી શકાય છે. આ સેવા સરળતાથી મેળવવા માટે કૃપા કરી, આ નંબર પર ફોન કરો: 01257 515822

ان معلومات کا ترجمہ آپ کی اپنی زبان میں بھی کیا جاسکتا ہے۔ یہ خدمت استعمال کرنے کیلئے براہ مہربانی اس نمبر پر ٹیلیفون

01257 515823

کیجئے:

Equality Forum

Tuesday, 18 January 2011

Present: Councillor Greg Morgan (Chair), Councillor David Dickinson (Vice-Chair) and Councillors Anthony Gee, Alison Hansford, Beverley Murray and Rosie Russell

Officers: Caroline Gee (ONS Census Area Manager - Chorley, Preston, Ribble Valley and South), Tracy Gibson (BSL Interpreter), Sarah James (Performance, Partnerships and Equality Manager), Dianne Scambler (Democratic and Member Services Officer), Chris Sinnott (Head of Policy and Communications), Paul Sudworth (Information Manager) and Victoria Witts (Customer Information Officer)

Partner officers: Mike Collinson (Lancashire Teaching Hospitals NHS Foundation Trust) and Sarah Palmer (District Partnership Officer, Lancashire County Council)

Also in attendance: Eileen Bee (Disability Forum Co-ordinator), Julia Berry (Heapey Parish Council), David Brown (Chorley Pensioners Association), Claire Dillon, Paige Hall (Chorley Youth Council), Matthew Hansford, Albert Jeffrey (Deaf Forum), Rita Jeffrey (Deaf Forum), E Johnson (Young Peoples Services), Maureen Kay (Deaf Forum), Ronnie Kay (Deaf Forum), Val Lawson (Chorley Youth Council), John Miller (LGBT Community), Joyce Morris (Creative Minds / Eccleston Parish Council), Barry Moss, Marilyn Porter (Crossroads), Geoff Smith (Chorley and South Ribble MIND), Jeannie Stirling (Homestart) and Marel Urry (Hoghton Parish Council)

11.EF.01 WELCOME AND INTRODUCTIONS

The Chair welcomed everyone to the meeting and introduced the Members and officers on the top table. Attendees were reminded to introduce themselves, state the organisation they represent and use the microphone when addressing the meeting.

11.EF.02 APOL OGIES FOR ABSENCE

Apologies for absence were received from David Naden (Linkability), Ginny Jones (Chorley Pensioners Association), Estelle Brown (Chorley Pensioners Association), Tom Watson

(PAiCE), Judy Daniels (Action for the Blind), Cindy Bolton (Chorley and South Ribble CVS), Diane Gradwell (Chorley Citizens Advice), Terence Reynolds (Disability Forum), Victoria Hansford (Chorley Youth Council)

11.EF.03 MINUTES

RESOLVED – That the minutes of the Equality Forum meeting held on 6 October 2010 be confirmed as a correct record for signing by the Chair.

Matters arising

Minute 10.EF.93 – Town Centre Accessibility Action Plan

Sarah James reported that a further update report would be brought to a future meeting of the Forum.

Minute 10.EF.94 (b) – List of play areas with equipment suitable for children with disabilities

Chris Sinnott reported that the current list was only partially complete and work was now being undertaken to ensure that the list was fully updated and accurate. When it was finalised the list would be circulated in advance of the next meeting.

11.EF.04 PREPARING FOR THE 2011 CENSUS

Caroline Gee, Office for National Statistics, Census Area Manager – Chorley, Preston, Ribble Valley and South Ribble delivered a presentation on the forthcoming Census 2011.

The next census in England and Wales takes place on 27 March, and an explanation was given as to why the census is important. The census not only provides accurate information on the numbers of people, where they live and their needs, but helps to allocate funding for local services such as schools, hospitals and emergency services and where it is needed most.

All census information is securely protected and any personal information is kept confidential for 100 years and not shared with anyone, including local and central government.

Concerns were expressed around what safeguards would be put in place to ensure information was secure. It was explained that a number of rigorous security routines had been put into place to prevent the sharing of information and that staff were employed directly by the Office of National Statistics. An addendum followed the meeting to clarify these arrangements.

The deaf community sought assurances that measures would be put into place to ensure that any home visits made would be carried out by a qualified signer. It was explained that the Office for National Statistics were working with various organisations to identify the potential for visits to properties that would require the officers calling on the doorstep to have more specialised skills. An invitation was also extended to anyone who would be willing to volunteer their services from within these groups to help with the process. Guides are available on the Census website, and BSL video format.

Other specific arrangements were outlined that included:

- That forms would be available in large print in both English and Welsh languages,
- Work was being carried out with the Managers of Nursing and Residential Homes to ensure that all residents were correctly recorded in the Census.
- The issuing of contact telephone and text lines,
- The importance of identifying information from carers.

11.EF.05 CONSULTATION ON THE NEW CHORLEY COUNCIL WEBSITE

Vicky Witts, Customer Information Officer, Chorley Council delivered a presentation on the forthcoming new look to the Council's website. Technology had improved greatly since it was last refreshed in 2006 and the new website will provide an improved experience for all our customers.

Improvements would include:

- More services that would be available to be completed online, including most service requests and payments.
- Easier to find information – the new site will be more search driven rather than navigating your way around.
- A modern look and feel – the site will be visually improved.
- A more interactive experience – through the use of Facebook and Twitter applications.

Accessibility would comply with the government accessibility guidance WAI Level AA Standard. At present anyone requiring more specialised access, are dealt with on an individual basis.

A request was made to improve on the links to the Parish Council websites. This was agreed to be followed up by Vicky Witts and Sarah Palmer.

11.EF.06 OPEN FORUM TO DISCUSS ANY ISSUES FOR EACH EQUALITY STRAND

(a) Age

No issues were raised.

(b) Disability

No issues were raised.

(c) Ethnicity

No issues were raised.

(d) Faith

No issues were raised.

(e) Gender

No issues were raised.

(f) Rurality

- Mariel Urry, Hoghton Parish Council, wanted to discuss the transport difficulties with Lancashire County Council, that the residents of Brindle and Hoghton were having and what options were available to them.

Sarah Palmer, District Partnership Officer – LCC, advised that all the relevant information would be made available and that she would facilitate any discussions.

The Chorley Pensioners Association also commented that they were to attend a conference on travel in London, on 8 February and would report back to the next meeting.

(g) Sexuality

John Miller, NHS Central Lancashire asked three questions:

1. An update report was requested on the work being done by Chorley Council to achieve the Navajo Charter Mark status for LGBT Services.

Sarah James reported that the Council had consulted with other local authorities that had obtained the charter, like Blackpool, Flyde, Preston and Wyre and was now in the process of developing an action plan.

2. What Equality and Diversity training was currently given to Council officers, including managers and staff that completed Equality Impact Assessments.

Sarah James explained that all new employees, received training on equality and diversity in their Induction sessions, all other staff received online training and were assessed to a certain standard. Every manager obtained further related training through the Council's Organisational and Development programme and any officer that was required to complete an Equality Impact Assessment was given one to one training.

Mr Miller asked if an overview of training delivered to staff could be presented at the next meeting. It was commented, that more emphasis needed to be given to the empathy side of particular situations.

Julia Berry, Heapey Parish Council added that an inspection had highlighted a need for training in mental health awareness for staff in the Contact Centre and asked what provision had been made to address this.

Sarah James said that this information would also be included when reported on at the next meeting.

3. Mr Miller also enquired if any monitoring of sexual orienteering of Council employees was carried by Human Resources.

Chris Sinnot agreed to find out and report as part of the presentation at the next meeting.

11.EF.07 NOTICES / FEEDBACK / PUBLICITY

- Eccleston Parish Council reported that the Intergenerational Project continued in Eccleston. However plans to develop the scheme in West Lancashire schools had been cancelled.
- Eccleston Over 60's Club are holding a second Eccleston Pancake Day on Wednesday 9 March 2011 at 3.00pm at Eccleston Scout Hut.
- Arrangements are being made to revive the Eccleston tour de Village during Bike Week. This would be a combined promotion with South Ribble Junior Cycle Club and more information would be available soon.
- Due to budget cuts in the Public Health department at NHS Central Lancashire it was reported that there would be less support available to the LGBT community due to the closure of the helpline.
- The annual Holocaust Memorial Day Service was to be held at the Cenotaph in Astley Park on Saturday 22 January 2011 at 10.30am.
- Chorley CVS were holding a Fundraisers Event on Wednesday 26 January 2011, where help and advice on applying for funding would be given. Anyone attending needed to book an appointment in advance.
- Chorley and South Ribble and Blackburn MIND had changed their name to MIND Lancashire as the areas of Blackpool, Flyde and West Lancashire were now to be covered.
- The Young People's Service drew members attention to a forthcoming consultation exercise that would take place in February. Young people in schools, colleges and who were

involved in various youth groups and projects would be consulted on the issues and services that affected them.

- H Factor – a free, fun, health and well being event for the whole family is being held for the third year running at Chorley Town Hall on Saturday 5 March 2011, 10.00am to 3.00pm.
- Chorley Council and NHS Central Lancashire have launched a one stop health shop, which is now open on Cleveland Street, Chorley for people to drop in for a free mini-MOT by health experts and get help and advice on a wide range of health issues. It is open each Monday, Tuesday and Thursday from 10am – 4pm, each Friday from noon – 6pm, and alternate Saturdays until April 2011 initially.

11.EF.08 RECEIVING OF AGENDAS

Some attendees reported that they had either not received the agenda for the meeting or had on the day of the meeting.

The Democratic Services Officer assured everyone that the agenda papers had been sent within the required deadlines and assured those individuals that checks would be made to ensure that their relevant contact information was on the system.

11.EF.09 NETWORKING BREAK

At the conclusion of the meeting the Chair encouraged members to take part in the networking session.

Chair

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18 January 2011

- 1. Councillor Beverley Murray had requested a list of play areas with equipment for disabled children and how funding was allocated for this type of equipment, at the last meeting and asked if this had been done?**

The list of play areas with equipment that is suitable for disabled children has been completed, and is attached to the agenda pack (page 11-18). This list is of play areas and equipment that have play benefit for children and young people with disabilities. However, this does not mean that they are all suitable/accessible for children and young people in wheelchairs. The items shown in red are suitable for wheelchair users and can be accessed independently or with the help of a carer.

- 2. John Miller (LGTB) asked if there was any monitoring of sexual orienteering of Chorley Council staff by the Human Resources Team.**

Equal Opportunities monitoring of applicants, shortlisted and successfully appointed candidates takes place at all stages of the recruitment and selection process. Monitoring covers the following areas and is taken from the equal opportunities monitoring form of the Council's application form:

- Age
- Disability
- Race
- Religion and Belief
- Sex
- Sexual Orientation
- Caring Responsibilities

- 3. Some members commented that they had either not received their agendas for the meeting at all or had received them late.**

We can confirm that we have the addresses on the system for those who members who raised the issue that they had not received their paper copies of the agenda. We can only presume that it was delayed through the external postal services, possible due to that time of year.

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Play Area	Kit
Abbey Village	Spider Climbing Frame Swing (not attached) 1 Tyre Swing Basketball Hoop 2 Small Swings Small Roundabout Slide Climbing frame see saws 11 Stepping Stones 2 Activity Boards
Buttermere Avenue	2 Swings Pogo Stick twirler Climbing Frame Slide Basket Swing Roundabout See Saw Skate Ramps Basket Ball Court with football nets

Broom Close Clayton Le Woods	Small Climbing Frame Small See Saw Small Roundabout Park Bench
Coronation Rec	Swings x7 Climbing Wall Basket Swing Slide and Climbing Frame Roundabout Large Climbing Frame with poles, Chain ladders, ropes spinning platform. Seesaws x2 2 Basket Ball Boxes Sandpit Rocker See Saw Small Climbing frame with Bridges
Dahlia Close	Park Bench Small Climbing Frame with platforms, ladders, slide, monkey bars, chain climbing wall,pole.

<p>Fairview Adlington</p>	<p>Basket swing Small Slide, Platforms and Pole, spinning platform. Boat 4 Swings Zipwire Large Slide , Climbing Frame, Climbing Wall, Rope Tunnel &platforms Large Silver spinning seat</p>
<p>Foxcote Astley</p>	<p>Wooden Balance Beams & 5 Stumps Rope Swing Slide, Pole, rope bridge, climbing wall & platform 2 Swings Rocker Spinner 6 Balance Stumps</p>

<p>Gough Lane</p>	<p>Basket Ball Court with 2 baskets 3 benches under cover Small Slide, Platforms,ladders, 3 bridges Roundabout 2 small swings Horse rider with 5 seats Seesaw 2 swings 2 benches Basket Swing Platforms with poles, monkey bars,rope bridge, slide, bendy ladders 7 Boulders Sound Activity Wooden Balance Beams, Ropes, Large Boulder, rope net and balance beam 3 Bike Ramps Parkour set, 12 Stumps, Block, Precision Jump. Monkey Bars and Balance Bars Lache- 2 blocks Kong box & 3 sets of bars</p>
<p>The Willows Eaves Green</p>	<p>Rocker Slide, Tunnel, Platforms, Steps and Bendy Ladders 4 Stepping stones Park benches x2</p>

<p>Tatton Recreation Ground</p>	<p>3 Skate Ramps Basket Ball Court 2 Rockers 2 Small Swings Small Slide Platforms steps, 2 activity boards Small Play frame with 2 slides, 2 poles, 4 bridges, chain steps Roundabout 4 Activity Boards Zipwire 4 Swings 2 Swings</p>
<p>Harpers Lane</p>	<p>Basketball court Skate Ramp 5 Swings 1 Slide Climbing Frame Bars & Balance beams 2 swings 1 Roundabout Sound Activity</p>

King George v Playing Fields	Rope Climbing Frame Large Slide Platforms, Climbing Frame, Bridges & Monkey Bars Basket Swing Balance Beam, Ropes, Climbing Frames and Platforms 2 Swngs with Wooden Frames Small Slide & Climbing Frame Rocker 3 Activity Boards 2 Sound Activitys
Middlewood Close Eccleston	Slide, Climbing Wall, net climbing wall, ladders, monkey bars & pole
Milestone Meadow Euxton	3 Car Rockers Climbing Frame 2 Activity Walls Rocker Basket Ball Hoops x3 Seesaw with 4 seats 5 Stepping Stone Toad Stools Swings (not attached)

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Town Centre Accessibility

Equality Forum Task and Finish Group

Update Report - March 2011



Introduction

This report provides the findings from the Town Centre Accessibility Review. This was undertaken during the winter / spring of 2009/10 by a group of partners. The review has identified a number of actions, which together will enable us to make Chorley Town Centre a more accessible place to visit for everyone. The task and finish group included;

- Chorley Council, representation from;
 - Planning, Urban Design and Policy
 - Policy, Equalities
 - Streetscene
 - Town Centre Management
- Lancashire County Council, Highways
- Lancashire County Council, District Partnership Office
- Chorley and South Ribble Disability Forum

Update Report

The action plan has been implemented since May 2010, and actions within it range from six weeks to more long term actions, dependant on other developments within the town centre. As a guide, where a specific date is not indicated, the following guideline applies; Short term - up to 6 months, Medium term - 6 months to one year, Long term - one year plus.

The following report contains updates on the work undertaken against these actions since May 2010.

Issue & Location	Solution	Lead Officer and Support Officers	Timescale	Work Undertaken
<p>1</p> <p>No pedestrian crossing at a busy set of traffic lights, and the pedestrian island is narrow <i>Union Street/Park Road junction (a)</i> + (b)</p>	<p>The provision of pedestrian facilities at this junction is a local issue that will compete for funding as part of the new Commissioning way of working within LCC</p> <p>Review of the junction to assess different traffic scheme solutions and to consider possible match funding from any funding that may be received from Lancashire County Council for improvements.</p>	<p>Alan Capstick, Lancashire County Council</p> <p>Peter McAnespie, Chorley Council</p>	<p>Long term</p>	<p>An application is planned for the new financial year.</p>
<p>2</p> <p>Drop Kerbs</p> <ul style="list-style-type: none"> • ‘drop kerbs’ are too high <i>Union Street</i> • <i>Junction with Fellery Street (a)</i> • <i>Entrance to Flat Iron Car Park (b)</i> • <i>New Market Street/High Street opposite the roundabout outside the betting shop (c)</i> • drop kerb needs attention <i>At the entrance to Mealhouse Lane/White Horse side (d)</i> • drop kerbs not lined up <i>Top of Union Street by traffic lights/opposite the church (e)</i> 	<p>Maintenance work to be carried out to lower the kerb.</p> <p>Maintenance work to be carried out to repair the kerb</p>	<p>Alan Capstick, Lancashire County Council</p> <p>Alan Capstick, Lancashire County Council</p>	<p>Mid October</p> <p>Autumn 2010</p>	<p>Completed</p> <p>Completed</p> <p>LCC have reassessed and no additional work is required at this time.</p>

Issue & Location	Solution	Lead Officer and Support Officers	Timescale	Work Undertaken
<p>3</p> <p>Road Signs and Bollards</p> <ul style="list-style-type: none"> • Sign post narrowing the pavements <i>St Thomas's Road next to Town Hall</i> • Sign post sited badly <i>Clifford Street/Church Street by traffic lights (b)</i> • Unnecessary road signs and bollards <i>Signs - Town Centre (ie Chapel Street/Church street – no entry sign) (c)</i> • Large amount of unnecessary bollards <i>Bollards - Town Centre (ie corner Chapel Street/New Market Street) (d)</i> • Number of bollards do not have reflective strips <i>Town Centre (e)</i> 	<p>Re-design the sign to remove the obstructive pole</p> <p>Relocate sign closer to road.</p> <p>Carry out town centre signage audit with view to removing redundant signage and bollards.</p> <p>Review all bollards in the town centre and remove any that are deemed unnecessary</p> <p>Conduct maintenance work to ensure that all bollards in the town centre have contrasting/reflective colours around the bollard</p>	<p>Alan Capstick, Lancashire County Council</p> <p>Head of Streetscene and Leisure Contracts, Peter McAnespie, Chorley Council (audit & review)</p> <p>Alan Capstick, Lancashire County Council</p>	<p>Autumn 2010</p> <p>Autumn 2010</p> <p>Long Term</p>	<p>Design complete</p> <p>Discussions are underway with regards to the Bollards. However a wider piece of work is to be undertaken to review the current traffic orders with the Town Centre area, this will result in a review of existing signs and poles</p> <p>In line with government directives we are actively searching for opportunities to remove street clutter. Reflective strips will be fixed to those bollards that are due to stay</p>
<p>4</p> <p>Tree roots pushing up the pavement making it narrow and uneven <i>Union Street, trees lining the Flat Iron car park (a)</i></p>	<p>The tree roots causing an uneven footway will be removed as part of the works to resurface Union Street</p>	<p>Alan Capstick, Lancashire County Council</p>	<p>Currently ongoing</p>	<p>Resurfacing works are currently ongoing on Union Street and tree roots will be dealt with as part of these works</p>

Issue & Location	Solution	Lead Officer and Support Officers	Timescale	Work Undertaken
7 'A' boards and shop/market stall merchandise narrowing walkways/causing obstruction <i>Town Centre (a)</i>	<p>Work in partnership to produce a clear enforcement policy</p> <p>Approach shops and market stalls and inform the manager/owner of Council's preferred policy</p>	<p>Conrad Heald, Peter McAnespie/ Chorley Council/ Alan Capstick, Lancashire County Council</p> <p>Conrad Heald, Chorley Council</p>	<p>Summer 2010</p> <p>Autumn 2010</p>	<p>Awaiting devolved powers of enforcement from LCC to CBC upon which we can write a workable policy.</p> <p>Chorley Chamber of Trade and Chorley Retail Alliance aware of Equality Forum issues.</p>
8 Pavement Cafes and shop displays obstructing pedestrian movements <i>Town Centre (a)</i>	<p>Explore what can be controlled by licensing and planning permission. In the meantime, approach public houses, café's and shops extending their businesses outside the premises and inform the manager/owner of Council's concerns.</p> <p>Work in partnership to produce a clear enforcement policy</p>	<p>Conrad Heald/Peter McAnespie/ Chorley Council</p> <p>Head of Streetscene and Leisure Contracts, Chorley Council</p>	<p>Summer 2010</p> <p>Summer 2010</p>	<p>Awaiting devolved powers of enforcement from LCC to CBC upon which we can write a workable policy.</p> <p>As per above we have no powers without the authority above, therefore it's only a softly softly approach trying to coax traders etc to think of vulnerable groups.</p>
9 Tactile paving remains where crossing points no-longer exist causing confusion <i>Flat Iron Parade next to WC (b)</i>	<p>Correct in accordance with the current layout of car park</p>	<p>Head of Streetscene and Leisure Contracts, Chorley Council</p>	<p>Summer 2010</p>	<p>Due to be completed within the next round of inspection repairs</p>

Issue & Location	Solution	Lead Officer and Support Officers	Timescale	Work Undertaken
<p>10</p> <p>Uneven pavements <i>Eg. Market Street outside the Royal Bank of Scotland opposite entrance to Chapel Street (a)</i></p>	<p>To be monitored as part of regular safety inspections by Capita</p>	<p>Alan Capstick, Lancashire County Council</p>	<p>Ongoing</p>	<p>This work is ongoing.</p>
<p>11</p> <p>Covered Market</p> <p>Children's coin operated ride preventing a clear path in to the entrance of the Market by the Café</p> <p>Market stalls operating outside their stalls <i>Covered Market</i></p>	<p>Owner to be approached and asked to re-site the ride</p> <p>Stall holders to be approached if they are displaying goods outside the demarcation line</p>	<p>Conrad Heald, Chorley Council</p>	<p>May 2010</p> <p>Ongoing</p>	<p>This has been completed. The Café operator will move ride further out when open</p> <p>Ongoing</p>
<p>12</p> <p>Memorial Statues</p> <p>Police Memorial has a raised lip which is a trip hazard for visually impaired people <i>Fazakerley Street</i></p> <p>Access to the Chorley Pals memorial is via the Flat Iron car park next to car parking bays – the very narrow pedestrian walkway would not accommodate a wheelchair <i>Flat Iron Car Park</i></p>	<p>Look at option open for improvement which could include different coloured tiles to highlight the raised lip.</p> <p>Interim solution - Chorley Pals are aware of concerns already and are submitting a bid for funding to improve access</p> <p>Car parking bays in the memorial vicinity to be kept clear</p>	<p>Alan Capstick, Lancashire County Council</p> <p>Head of Streetscene and Leisure Contracts, Chorley Council Peter McAnespie (advisory capacity)</p>	<p>Summer 2010</p> <p>Long Term</p>	<p>LCC have looked into possible options for this. The most appropriate solution would be to erect a dwarf steel fence immediately behind the brick kerbs. The estimated cost is £2,000, however, LCC do not have a budget which could be used to fund this work.</p>

Issue & Location	Solution	Lead Officer and Support Officers	Timescale	Work Undertaken
	<p>Long term, the Flat Iron Car Park had been scheduled for improvement works and it is intended that the memorial be made a feature</p>	<p>Peter McAnespie Peter McAnespie, Chorley Council</p>		
<p>13 Street Clutter <i>Flat Iron Parade/New Market Street</i></p>	<p>To find an interim arrangement for improvements As part of the Flat Iron Improvement Scheme the issue of street clutter at this location will be addressed</p>	<p>Head of Streetscene and Leisure Contracts, Chorley Council Peter McAnespie, Chorley Council</p>	<p>Long Term</p>	<p>Work is ongoing to develop a Flat Iron Improvement Scheme.</p>